



Preparing for Your EICR

This guide explains what to expect during your Electrical Installation Condition Report (EICR) and how to help the inspection run smoothly.

Before Our Visit

To carry out the inspection efficiently, we'll need safe access to key areas of the installation.

Where possible, please ensure sockets, switches, and the consumer unit are reasonably accessible.

Electrical testing will involve temporary power interruptions. We will always advise before any power is switched off.

Access Requirements

We'll need access to the following areas:

- **Consumer unit (fuse box)** – Clear access with space to work safely
- **All rooms** – Including bedrooms, bathrooms, and outbuildings
- **Cupboards/ storage areas** – Where electrical accessories or wiring may be located
- **Loft space** – Where included within the agreed scope, with safe access via a ladder
- **Outdoor areas** – External sockets, lighting, and electrical supplies

Please ensure all areas are accessible where possible, and that any pets are secured in a separate room for safety.

Solar PV and Heat Source Installations

If your property has solar panels or a heat source installation (such as an air source or ground source heat pump), please be prepared to identify the isolation points.

We'll need to locate these to carry out testing safely.

If you're unsure, please contact the original installer ahead of our visit or have any relevant documentation available.

What to Prepare

A few simple steps can help the inspection run smoothly:

- **Clear the consumer unit area** – Remove any items stored near the fuse box so we can work safely
- **Unplug sensitive equipment** – Computers, servers, or medical equipment should be disconnected, as power will need to be isolated during testing
- **Inform tenants or occupants** – Let everyone know we'll be attending and that temporary power interruptions will occur
- **Provide keys or access codes** – For any locked rooms, garages, or alarm systems

During the EICR

The inspection combines visual checks with electrical testing to assess the condition of your installation and confirm that safety measures are operating correctly.

This includes:

- Visual inspection of all accessible electrical installations
- Testing of circuits, sockets, and fixed wiring
- Checking earthing and bonding arrangements
- Examination of the consumer unit and protective devices
- Testing of RCD protection devices
- Recording findings with photographs where needed

Some tests require the electrical supply to be temporarily isolated, and circuits may be switched on and off during the process. This is normal and necessary to obtain accurate results.

Disruption to Expect

- **Power interruptions** – Some tests require full isolation of the installation, meaning power will be temporarily switched off
- **Timing** – Most domestic EICRs take between 2 and 4 hours, depending on the size and complexity of the installation
- **Noise and movement** – Test equipment may beep or click, and we'll be moving between rooms during the inspection

We'll keep you informed throughout and always advise before any power is switched off.

After the EICR

Once the inspection is complete, the results are reviewed and compiled into your Electrical Installation Condition Report.

This provides a clear record of the installation at the time of inspection and highlights any issues that may require attention.

Where defects are identified, these will be clearly explained along with their classification and recommended next steps.

Our aim is to present everything in a straightforward way so you can understand the findings and decide how you'd like to proceed.

Your Report

You'll receive your report within 48 hours, including:

- Overall result (Satisfactory or Unsatisfactory)
- Observations and defects, clearly coded by urgency
- Recommended next steps where required
- Test results and circuit details

We'll also talk you through anything important so you fully understand the findings.

Understanding the Codes

A clear explanation of report codes is included within your EICR.

If you'd like to understand them in more detail, you can also view our **EICRs Explained** guide.

C1 Defects - Immediate Action Required

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A C1 defect indicates an immediate safety risk that requires urgent attention.

Where a C1 issue is identified, we will clearly explain the situation and the level of risk.

In some cases, and where it is safe and appropriate to do so, we may take steps to make the installation safer at the time of inspection. This will always be discussed with you first.

Any further remedial work will be clearly explained and, where required, provided as a separate quotation for your approval.

No additional work will be carried out without your agreement.

If immediate action is declined, we will advise on the risks and appropriate next steps.

Remedial Work

If remedial work is required, we'll provide a clear explanation along with a straightforward quotation.

With your approval, some issues can be resolved during the same visit where appropriate.

If additional time or parts are needed, we'll arrange a return visit at a time that suits you.

There's no obligation to proceed - we simply provide clear guidance so you can decide what's right for you.

Questions?

If you have any questions before, during, or after your EICR, please don't hesitate to get in touch.

We're here to help you understand your installation and keep everything safe, compliant, and straightforward.